Concerns or Complaints about Research

Modified: January 2017

Background:

It is UF’s policy that the Human Research Protection Program (HRPP) and the UF IRBs will receive and respond to complaints or other concerns from research participants, investigators, research staff, and members of the community as part of the human subject research oversight process. (See Subject Complaints and Allegations of Non-Compliance [Link to policy]).

Q: How may a person express concerns or complaints about the conduct of a research study?

If possible, concerns or complaints should be discussed first with the Principal Investigator (PI) of the study. Otherwise, the individual with the concern or complaint may contact either the specific IRB that reviewed and approved the study, the HRPP, the IRB Hotline, or University of Florida Compliance Hotline.

IRB 01 – 352-273-9600
IRB 02 – 352-392-0433
IRB 03 – 904-244-9478

Concerns or complaints may be communicated directly to the HRPP staff by calling 352-294-2744 or by contacting the IRB Hotline at 352-294-5549. Finally, the anonymous UF Compliance Hotline is operated 24 hours a day, 365 days a year. There are two methods for reporting concerns: 1) by phone at 1-877-556-5356, or 2) on the internet using the online reporting form. [Link to https://www.reportlineweb.com/Welcome.aspx?Client=UF]

For more information see http://irb.ufl.edu/index/noncompliance.html.